

<p>भारत सरकार पथ्वी ववज्ञान मंत्रालय भारत मौसम ववज्ञान ववभाग</p>		<p>GOVERNMENT OF INDIA MINISTRY OF EARTH SCIENCES INDIA METEOROLOGICAL DEPARTMENT</p>
<p>मौसम ववज्ञान केंद्र, केंद्रिय वधे शाला, पैलेस रोड, बेंगलूरु 560001 METEOROLOGICAL CENTRE, CENTRAL OBSERVATORY, PALACE ROAD BENGALURU 560001</p>		

No. 2998/AMC-2016

Dated : 25.10.2018

Sub: Calling for quotations for providing AMC service for PCS and peripherals at AMO KIAL for the period Nov 2018 to Oct 2019.

Meteorological Centre, palace road, Bangalore, is a unit of India Meteorological Department, a Government of India Department, in MoES, whose mandate is serving nation by issuing weather forecast to the user public, including aviation services. This office invites quotations for providing AMC for PCs and peripherals installed at KIAL Airport at Bangalore. (details of PCs and peripherals are provided in Annexure.)

Following are the terms and conditions for entering into AMC

The terms and conditions (Technical) are as follows:

1. The company should be a reputed one with good track record in the field of servicing.
2. The company should have a minimum experience of 10 years in the field of providing AMC to PCS and peripherals.
3. The aim of AMC is to get the specified services smoothly from the existing Hardware and Software under Network.
4. No person below the age of 18 years shall be deputed for providing servicing.
5. AMC will be for a period of one year from 01.11.2018 to 31.10.2019.
6. Machine down time should not be more than 24 hours from the time of report of fault. In case of failure and if however, it takes longer time fully functional standby / replacement should be given. This would include the attached peripherals also.
7. AMC will include functioning of all the installed hardware and other accessories installed during the operation of the contract.

The terms and conditions (Commercial) are as follows:

1. Contractor shall not subcontract the hardware maintenance jobs to any outside agency including their franchise.
2. The contract shall be for a period of one year from which the contract is signed, and the contract may be extended by a period of six months, by mutual agreement.
3. The contract can be terminated at any time by giving one-month notice to the party in writing at the discretion of this office.
4. Payment shall be made quarterly at the end of each quarter, on providing satisfactory services certified by this office. No advance payment will be made.
5. The bills for AMC will have to be submitted in triplicate.
6. All complaints / problems reported should be rectified to user's satisfaction by the contractor.
7. **Quotes, in sealed covers, along with company profile, are to be addressed to "The Director-in-charge, Meteorological Centre, Palace Road, Bangalore- 560 001" on or before 31st Oct 2018, 1200hrs IST.**
8. The quotes will be opened at 1500Hrs on the same day.

for Director-in-charge

ANNEXURE

SL.NO	USER NAME&NAME	CPU	RAM	HDD(GB)	FDD	MONITOR
1	ALMOS	CORE 2 DUO 2.53 GHZ	3	160	1	TFT(ASC)
2	Laptop COMPAZ 620				1	
3	MET BRIEFING R 27 SYSTEM- HP	P (D) 3 GHZ	1.35	160	1	19" TFT(ASC)
4	APPROACH - 27 SYSTEMS- HP	P (D) 3 GHZ	1	80	1	17" TFT(ASC)
5	TOWER METAR SEAT R 27 SYSTEMS - HP	DUAL CORE 2.7 GHZ	1	80	1	19" TFT(ASC)
6	TOWER ATC SEAT R 27 SYSTEM -HP	DUAL CORE 2.7 GHZ	512	160	1	15" TFT(ASC)
7	SERVERROOM(R27 SYSTEM)	DUAL CORE 2.8 GHZ	2.5	80	2	19" TFT
8	SERVERROOM(HP SERVER)	XEON 3 GHZ	2	160	2	19" TFT
9	R09 SYSTEM, MET BRIEFING&TOWER METAR SEAT	DELL INS ZINO (ASC)			1	19" TFT

FOR DIRECTOR-IN-CHARGE