

<p>भारत सरकार पृथ्वी विज्ञान मंत्रालय भारत मौसम विज्ञान विभाग</p>		<p>GOVERNMENT OF INDIA MINISTRY OF EARTH SCIENCES INDIA METEOROLOGICAL DEPARTMENT</p>
<p>मौसम विज्ञान केंद्र, केंद्रीय वेधशाला, पैलेस रोड, बेंगलुरु 560001 METEOROLOGICAL CENTRE, CENTRAL OBSERVATORY, PALACE ROAD BENGALURU 560001</p>		

No 770/AMC-2016

Dated : 18.03.2019

Sub: Calling for quotations for providing Comprehensive AMC service for PCS and peripherals at MC Bengaluru for the period April 2019 to March 2020.

Meteorological Centre, palace road, Bangalore, a unit of India Meteorological Department, a Government of India Department, in MoES, whose mandate is serving nation by issuing weather forecast to the user public, including aviation services. This office invites quotations for providing AMC for PCs and peripherals installed at Meteorological Centre, Palace Road, AMS HAL and KIAL Airport at Bangalore. (details of PCs and peripherals are provided in Annexure.)

Following are the terms and conditions for entering into AMC

**The terms and conditions (Technical) are as follows:**

1. The company should be a reputed one with good track record in the field of servicing.
2. The company should have a minimum experience of 10 years in the field of providing AMC to PCS and peripherals.
3. The aim of AMC is to get the specified services smoothly from the existing Hardware and Software under Network.
4. No person below the age of 18 years shall be deputed for providing servicing.
5. AMC will be for a period of one year from 01.04.2019 to 31.03.2020.
6. Machine down time should not be more than 24 hours from the time of report of fault. In case of failure and if however, it takes longer time, fully

functional standby / replacement should be given. This would include the attached peripherals also.

7. AMC will include functioning of all the installed hardware and other accessories installed during the operation of the contract.

**The terms and conditions (Commercial) are as follows:**

1. Contractor shall not subcontract the hardware maintenance jobs to any outside agency including their franchisee
2. The contract shall be for a period of one year from which date the contract is signed.
3. The contract can be terminated at any time by giving one-month notice to the party in writing at the discretion of this office.
4. Payment shall be made quarterly at the end of each quarter, on providing satisfactory services certified by this office. No advance payment will be made.
5. The bills for AMC will have to be submitted in triplicate.
6. Preventive maintenance once in six months is to be carried out.
7. OS system support: Any problem related to OS maintenance, reloading of OS and drivers and upgrading of OS will be attended to by the firm.
8. All complaints / problems reported should be rectified to user's satisfaction by the contractor.

**Quotes, along with company profile, are to be addressed to "The Director-in-charge, Meteorological Centre, Palace Road, Bangalore- 560 001" on or before 30<sup>th</sup> March 2019.**

# List of PCs for AMC for the period April 2019-March20 at MC Bangalore

S.NO	USER NAME	BRAND NAME	SL.NO	DESCRIPTION
1	PRATIBHA	PC	-	PROCESSOR – CORE 2 DUO 2.8 GHz RAM – 2GB HDD- 250 GB
2	A-HP	HP	INA319Q	PROCESSOR i7 3.4 GHz RAM-2 GB HDD- 500 GB
3	IMC2-PC	-	-	PROCESSOR-i3 3.07 GHz RAM-2 GB HDD-500GB
4	WSMCBNG	HP	INA020004N	PROCESSOR – CORE 2 DUO 2.94 GHz RAM-4 GB HDD- 160 GB
5	GS-EST	-	-	PROCESSOR-DUEL CPO 1.8GHz RAM- 1 GB HDD- 160 GB
6	GS-PC	-	-	PROCESSOR- CORE 2 DUO 2.8GHz RAM- 3 GB HDD- 250 GB
7	IM-PC	-	-	PROCESSOR-i5,

				3.3 GHz RAM- 4GB HDD- 500 GB
8	TELECOM MC BNG	-	-	PROCESSOR- i3, 3.07 GHz RAM- 8 GB HDD-500 GB
9	SOFTWARE – PC	-	-	PROCESSOR- CORE 2 DUO 2.4GHz RAM- 4 GB HDD-500 GB
10	USER 3	HP	INA42328YH	PROCESSOR- i3 3.4GHz RAM- 4 GB HDD-500GB
11	RAMDOSS	-	-	PROCESSOR- i3 3.06GHz RAM- 4 GB HDD-500 GB
12	IMMM	-	-	PROCESSOR- i3, 3.10GHz RAM- 4 GB HDD- 500GB
13	IMC-PC	-	-	PROCESSOR- DUAL CPU 1.6GHz RAM- 2 GB HDD-500+80 GB
14	OWNER	-	-	PROCESSOR- DUAL CPU 1.8 GHz RAM- 1 GB HDD- 160 GB

15	ADMIN – PC1	-	-	PROCESSOR- CORE 2 DUO 2.8 GHz RAM- 4GB HDD-160 GB
16	DIRECTOR INCHARGE	HP	INA020000B	PROCESSOR- CORE 2 DUO 2.93 GHz RAM- 4 GB HDD- 160 GB
17	HP-PC	HP	4CV503CIF8	PROCESSOR-i3 3.6GHz RAM- 4 GB HDD-500GB
18	INDIA		-	PROCESSOR- CORE 2 DUO 3.06GHz RAM- 2 GB HDD-250 GB
19	IMD – PC1	-	-	PROCESSOR- i3 3.10GHz RAM- 4 GB HDD- 500 GB
20	CSBNG 1	-	-	PROCESSOR- CORE 2 DUO 2.8 GHz RAM- 2 GB HDD- 250 GB
21	KIAL			Intel (R ) core™2 CPU 4300 @ 1.8GHZ core 2 RAM 160GB HDD. Machine S.No. 3083A135. HCL make. (Located at BIAL)
22	KIAL			Intel (R ) core™2 CPU 4300 @ 1.8GHZ core 2 RAM 160GB HDD. Machine S.No. 3083A135. HCL make. (Located at BIAL)

23

AMS HAL

Intel core I3 530 processor, Intel DH 55 TC, 2  
M Hz 500 GB SATA HDD, DVD Writer 18.5"  
Monitor S.No.NE7WHMDZ401357V

for Director-in-charge  
FOR DIRECTOR-IN-CHARGE